

**Let's connect.**

## Welcome to Online and Telephone Banking

At FirstOntario Credit Union we understand the importance of staying on top of your personal finances. Now you can manage your account(s) anytime, anywhere when it's convenient for you.

### Getting Started is Easy!

If you are using Online Banking go to **FirstOntario.com**. Login at the top right corner of your screen.

If you are using Telephone Banking call **1-888-520-2301**.

### Log-in

Enter the **13** digits of your debit card **number** after **581828**. For Online Banking enter your Personal Access Code (PAC). For Telephone Banking enter your Telephone Access Code (TAC) for Telephone Banking and you are ready to manage your personal finances.

### PAC

For Online Banking your PAC must be 6-8 characters - alpha numeric.

For Telephone Banking your TAC must be 4-8 digits - numeric only.

**Check Out Our Online Banking Demo**

## Questions?

Call us at **1-800-616-8878**

## Telephone Banking Quick Reference Guide Call 1-888-520-2301

### Press 1 - Account Inquiry

Press 1 - Account Balance

Press 2 - Account Activity

Press 3 - Search by Specific Amount

Press 4 - Search by Specific Cheque  
Number

Press 8 - Repeat

Press 9 - Return to Main Menu

### Press 2 - Financial Transactions

Press 1 - Transfer Functionality  
(including Loan Payments)

Press 2 - Bill Payment Functionality

Press 8 - Repeat

Press 9 - Return to Main Menu

### Press 3 - Change Personal Access Code

(Password 4-8 digits - numeric only)

### Press \* - To End Call

### Press 8 - Repeat Options

**FirstOntario**  
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