

# Convenience At Your Fingertips

All FirstOntario ATMs now offer more services for our Members to enjoy and best of all - it's free!

## **Fast And Convenient Bill Payments (Access up to 20 Bill Accounts)**

Simply set up your bill accounts online, by telephone or in your branch and you can start paying your bills at any FirstOntario ATM as well.

## **Easy Access To Your Accounts**

FirstOntario Members can now access up to 9 chequing and 9 savings accounts using one MemberCard.

## **Check Out Your Account Balances**

No more guessing. Now you can view or print the balances on all chequing or savings accounts connected to your MemberCard.

## **Print A Mini-Statement**

Keep yourself organized. View or print a list of the last 8 transactions on any chequing or savings account connected to your MemberCard.

**The services listed are available at FirstOntario ATMs only.**

## **Questions?**

Call us at 1-800-616-8878 or ask at your branch today.

# Convenience At Your Fingertips

## Frequently Asked Questions:

### **Are these services available to me on all ATMs?**

Due to technology requirements, our added services are only available on FirstOntario ATMs.

### **Can I pay all my bills at FirstOntario ATMs?**

In order to pay your bills at a FirstOntario ATM, you need to ensure the name and account number for the vendor you wish to make payment to has been set up on your FirstOntario account. You can easily set up these bill accounts through online banking, our convenient telephone banking or in your branch. You can access up to 20 bill accounts at the ATM.

### **Once my bills are set up, can I immediately use a FirstOntario ATM to pay them?**

Bill account information is uploaded to all FirstOntario ATMs three times daily, at 7:00 a.m., 1:30 p.m. and 7:00 p.m. Any additions or changes you make to your bill accounts will be updated at the next scheduled ATM upload. Once the upload has completed, you can access any new or changed bills accounts.

### **What if I have more than one chequing or savings account? Can I see those as well?**

You can now access up to 9 chequing and 9 savings accounts using only one MemberCard - if you use a FirstOntario ATM. You will only have access to your Primary Chequing and Saving accounts if you use a different ATM.

### **If I choose to print my balances, what will I see?**

You can now view and print the balances on chequing and savings accounts that are connected to your MemberCard. The balances will be printed on one receipt and show your account number, type of account (chequing or savings) and the balance.

### **How many transactions will I see on a Mini-Statement?**

A Mini-Statement will display a list of the last 8 transactions on any chequing or savings account connected to your MemberCard.

## More Questions?

Call us at 1-800-616-8878 or ask at your branch today.